



**Preschool**

**199 BEACHAVEN ROAD, BEACHAVEN, NORTH SHORE, AUCKLAND  
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8 March 2018

**Attention: - To whom it may concern**

Dear Sir/Madam

**REFERENCE – Solve Education**

With reference to the above we would like to advise of the working relationship that TAA Preschool experienced when working with Solve Education. To build some background on how we began our relationship, we contracted Solve Education to help us with the Premises and Facilities, Health and Safety and curriculum compliance. This contract started in August 2017 and continued for a period of four months.

Solve Education has had a direct influence in TAA Preschool obtaining the shift from a Provisional License to a Full License following a visit from Ministry of Education on December 2017. In addition to this they also helped us to obtain SELO support for a further three months.

In the four months that we contracted Solve Education, an action plan was developed and together we methodically went through each action and ticked them off as we completed them. Solve Education has a number of strengths to offer as a contractor and are always interested in helping others. Some of the traits they displayed when working with us were: -

- Ability to quickly build Rapport with staff, parents and children
- Ability to listen
- Reliable and dependable
- Experience in ECE operations
- Goes over and above what is required
- Has a good reputation within the community that they work with
- Trustworthy
- A good natured team.

In conclusion, we would highly recommend Solve Education as an ECE mentor to any struggling centres wanting to improve the delivery and quality of their education and care services. If their performance and experience with our preschool is any indication of how they would perform in the future, then we feel that they would be a positive resource to guide and mentor any ECE centres.

Should you need any additional information or would like to discuss anything further, please feel free to contact me by telephone or by email at any time.

Kind regards

A handwritten signature in blue ink, appearing to read 'Sonny Vagana', with a large circular flourish at the end.

Sonny Vagana  
**TAA Preschool**  
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